



Maintenance Technician – All Levels

Location: Cape Cod (Orleans HQ) Homes from Barnstable to Provincetown

Type: Full-time or Part-time | Seasonal or Year-round

Who We Are

Del Mar Vacations is a Veteran-owned and operated, full-service vacation rental company with over 385+ homes across Cape Cod. Our mission is to create lifelong memories through 5-star guest and homeowner experiences—and we do that by putting hospitality and service at the heart of everything we do.

We're a team of passionate, smart, and engaged people who solve problems creatively and serve with care. Our ideal teammates thrive in a high-energy, tight-knit environment, are intellectually curious, optimistic, and ready to pivot when things change.

We live and work by our mantra:

R.R.R.E.E.E. – Readiness. Responsiveness. Resolution. Empathy. Efficiency. Enthusiasm.

It's how we show up, how we fix things, and how we treat people.

Our values make this more than just a job:

- **Be Reliable. Reliable. Reliable.**
- **Think like a Guest. Think like a Homeowner. Think like a Team Member.**
- **The Obstacle is the Opportunity.**
- **Make it Happen.**
- **Be Anti-Fragile.**

If that resonates with you, keep reading.



Summary

We are seeking a skilled Maintenance Technician to join our team at Del Mar Vacations. In this role, you will be responsible for ensuring the maintenance and repair of our vacation rental properties, contributing directly to the exceptional experiences we provide to our guests. Your expertise will play a crucial role in maintaining the quality and safety of our homes.

Responsibilities

This is a hands-on, solve-the-problem kind of role. Depending on your level, you'll:

- Troubleshoot + resolve plumbing, electrical, HVAC, WiFi, and appliance issues
- Take on seasonal tasks like furniture assembly, power washing, or painting
- Document your work with clear notes and photos
- Aim for first-visit fixes or smart, temporary solutions until we can
- Help quote, scope, or even lead larger projects if you're ready
- Show up ready, respond quickly, and leave things better than you found them
- Talk with guests and homeowners with empathy and professionalism

Your job is to be the human version of “we’ve got this” — whether it’s a broken faucet or a busted AC the night before a guest checks in.

You'll Be a Great Fit If You:

- Proven experience as a Maintenance Technician or similar role.
- Strong knowledge of electrical systems, plumbing, and HVAC.
- Excellent customer service skills with a focus on guest satisfaction.
- Ability to learn new systems, technology, (or anything) quickly
- ***Must have a valid drivers license***
- Communicate with clarity and care
- Work well independently, but value being part of a strong team
- Take pride in solving problems—not just completing tasks
- Believe your work is your signature (and you sign in sharpie)
- Are reliable. Reliable. Reliable.
- Stay cool under pressure and see challenges as opportunities
- Want to grow your skills, your pay, and your impact



Why You'll Love Working Here

- Amazing co-workers
- Great benefits (medical, dental, vision, PTO, sick time, 401K with match, and more!)
- Opportunity to learn new skills on the job
- Fun company events (if that's your thing—no pressure if it's not)
- An employer who cares about our team members

How to Apply

We skip the stuffy application forms. Just send us a quick email or message telling us:

- Why this sounds like a fit
- What level you think you're at
- A few highlights from your experience—or what you're excited to learn
- *Resume if you have one!*

Bonus points: tell us your favorite tool, a weird thing you've fixed, or the time you turned a tough moment into a win.

Final Word

We're not just fixing homes.

We're fixing problems with empathy.

We're responding fast because people matter. Their vacations matter.

We're building trust with every job.

That's the Del Mar way. Sound like you? Then let's talk.